



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Public Health

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**MARK T. BENTON** • Assistant Secretary for Public Health

Division of Public Health

**SCOTT M. SHONE, PhD, HCLD (ABB)** • Laboratory Director, State  
Laboratory of Public Health

# Memo

**To:** Submitters to the North Carolina State Laboratory of Public Health

**From:** Scott M. Shone, PhD, HCLD(ABB), Laboratory Director

**CC:** Regional Consultants, TATP nurses

**Date:** June 19, 2020

**Re:** Change in COVID-19 Result Calling Procedure

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Effective June 23, 2020, the North Carolina State Laboratory of Public Health (NCSLPH) will no longer call submitters with positive test results for SARS-CoV-2, the virus that causes COVID-19. Based on feedback from our submitters, all results will be available through the NCSLPH Clinical and Environmental Laboratory Results (CELR) system. Submitting institutions are encouraged to check the CELR website at least twice per day (10am and 6pm) to receive results electronically.

CELR is accessible at <https://celr.ncpublichealth.com/> and SARS-CoV-2 results are under “Viral Culture.”

- To create a new CELR account or manage an existing account, visit:  
<https://celr.ncpublichealth.com/celr-user?signup=1>
- New submitters to the NCSLPH will also need to submit a New Client Information Form:  
<https://slph.ncpublichealth.com/Forms/NewClientInformationTemplate-032917-v2.pdf>
- A tutorial on using CELR is available at:  
<https://slph.ncpublichealth.com/doc/NCSLPH-CELR-Tutorial-Feb2020.pdf>

For further questions, please contact NCSLPH at 919-733-3937 or [slph.covid19@dhhs.nc.gov](mailto:slph.covid19@dhhs.nc.gov).

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF PUBLIC HEALTH • STATE LABORATORY OF PUBLIC HEALTH

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