



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Public Health

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Division of Public Health

SCOTT M. SHONE, PhD, HCLD (ABB) • Laboratory Director, State
Laboratory of Public Health

Memo

To: Customers of the North Carolina State Laboratory of Public Health

From: Scott M. Shone, PhD, HCLD (ABB), Director, State Laboratory of Public Health

Date: September 2, 2021

Re: Courier Schedule and Sample/Specimen Storage Guidelines – Labor Day 2021

The State Courier, USPS, [UPS](#), and [FedEx](#) will **NOT** be operating on Monday, September 6th, 2021, in observance of the holiday. These services will operate normally on Friday, September 3rd and will resume specimen pickups on Tuesday, September 7th.

The NCSLPH will be accepting specimens received throughout the weekend and on Monday, September 6th, 2021.

Please note, the State Courier **cannot** transport COVID-19 specimens.

Alternate shipping methods (i.e., private couriers) may be used to transport specimens to NCSLPH for testing. Alternatively, sites should ensure that specimens and samples are stored using the proper conditions until the above couriers resume normal business operations.

Please refer to our [SCOPE](#) Appendix A for detailed specimen storage requirements, or our [new handout for clinical specimens](#).

Please note, the North Carolina State Laboratory of Public Health reserves the right to request recollection of specimens if needed for testing.

If you have questions regarding specimen/sample storage, please contact the NCSLPH Customer Service Line at 919-733-3937 or the NCSLPH Emergency Duty Phone at 919-807-8600.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF PUBLIC HEALTH • STATE LABORATORY OF PUBLIC HEALTH

LOCATION: 4312 District Drive, Raleigh, NC 27607

MAILING ADDRESS: 1918 Mail Service Center, Raleigh, NC 27699-1918

www.ncdhhs.gov • <http://publichealth.nc.gov> • slph.ncpublichealth.com • TEL: 919-733-7834 • FAX: 919-733-8695

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